Advisory Councils

Epic Advisory Councils held at UGM are intended to provide focused learning and discussion time for specific roles. These customer-only events foster constructive, progressive dialogue between Epic and the user community.

Communications Advisory Council (CAC)
At CAC, your peers share their approaches to messaging (both to their staffs and the public) that highlight value and outcomes in support of their organizational missions. Presenters explain how they find measurable outcomes, successes, and patient stories to share. Learn how to connect with patients, communities, and the press using various traditional and social media to tell the story.

Designed for communications, marketing, change management, media relations, public relations, and operational engagement leads.

Directors and Associates Council (DAC)
Discuss healthcare issues with industry peers and gain new perspectives on common challenges. Epic customers share their successes and lessons learned with regard to a variety of EHR-related projects. Topics include effective governance structures, post-live continuous improvement, managing operational growth, and EHR benefits realization.

Designed for Directors, Associate/Assistant VPs, Associate/Assistant CIOs, and COOs.

Financial Leaders Advisory Council (FLAC)
This council is designed for financial leaders looking to network with peers, share experiences, and learn new ways to improve revenue cycle performance. Attendees receive development updates from Epic R&D and have an opportunity to provide feedback on our development direction.

Designed for Resolute Hospital Billing, Resolute Professional Billing, and Prelude executives, directors, and managers.

Nursing Advisory Council (NAC)
Join your fellow nursing leaders to exchange ideas about using Epic to promote quality, reduce variation, and increase nursing satisfaction with the EHR. Presentations, led by your peers and Epic, include topics such as innovation, care across the continuum, leadership, change management, and the role of informatics.

Designed for EpicCare Clinical System (Inpatient, Ambulatory, ASAP) nurses, executives, directors, and managers.

Perioperative Clinician Advisory Council (PCAC)
PCAC contains separate anesthesia and surgical tracks. Both tracks focus on sharing best practices and innovative ideas as organizations work to improve efficiency in the OR, maintain high standards in patient satisfaction, achieve financial goals, and improve outcomes. Collaborate with fellow providers from organizations across the Epic community on industry topics, preview upcoming development, and provide your feedback.

Designed for surgeons, perioperative nurses, anesthesiologists, CRNAs, OR managers, and other clinical users from OpTime and Anesthesia customers.

Pharmacy Advisory Council (PharmAC)
PharmAC brings together pharmacy leaders to exchange ideas, discuss the clinical impacts of operational decision making strategy, and to contribute to the continued development of the Willow Pharmacy System. The event includes user presentations, design discussions, and previews of new Willow features for inpatient, ambulatory, inventory, and specialty pharmacy settings.

Designed for Willow Pharmacy customers.

Physicians Advisory Council (PAC)
PAC brings together physician leaders from the Epic community to exchange practical knowledge unique to the Epic physician experience. Learn from user presentations on strategic and leadership topics, participate in breakout discussions, and get previews of upcoming functionality.

Physicians and advanced practice clinicians only. Designed for EpicCare Clinical System (Inpatient, Ambulatory, ASAP) physicians.

Project Managers Advisory Council (PMAC)
PMAC provides a venue for sharing project successes and discussing common challenges with your project management peers. This council includes customer presentations and an environment for networking with your colleagues from other organizations.

Designed for project managers.

Regulatory Programs and Quality Measurement Advisory Council (RPQM)
RPQM provides an opportunity for organizations using EpicCare to interact, exchange ideas, and hear presentations on how to succeed with Meaningful Use/Promoting Interoperability, MIPS, and related quality measurement programs. Join others leading or involved in the regulatory and quality measurement efforts at their organizations.

Designed for regulatory and quality experts, as well as project managers, directors, and clinician leadership working on regulatory and quality initiatives.